



MEMBER PLATFORM GUIDE

Welcome to the new *Strand Golf Club*

Everything the club does — news, competitions, results, course status, events and your line straight to the committee — now in one place, on any device.

ESTABLISHED 1926 · HELDERBERG

What you can do here

The platform brings the whole club together. Here's what's at your fingertips the moment you sign in.



Course status, live

See at a glance whether the course is open, cart use, and green conditions before you leave home.



Competitions & results

Browse upcoming competitions, sign up online, and read full leaderboards the moment results are published.



Events calendar

Every fixture, social day and club gathering in one calendar — sorted by month, soonest first.



News & newsletters

Club updates and newsletters, with short summaries so you can catch up in seconds.



Photo gallery

Relive competition days and club events through member photo albums.



Our sponsors

Meet the partners who make club life possible, with links to their businesses.

THE COMMITTEE, ON THE RECORD

You said, we did

Raise a compliment, suggestion or complaint and it's routed to the right committee portfolio, acknowledged within 48 hours, and tracked to resolution. When resolved and approved, it appears publicly — transparency you can hold the club to.

Your voice reaches the right person

Feedback is automatically sent to the committee member who looks after that area, who's notified by email and works it through to a published outcome.

Run the club from one inbox

Committee members and admins get a purpose-built toolkit on top of everything members see.



Feedback inbox

Every piece of member feedback in one place, with status, SLA tracking and one-click filters for what needs attention.



Assign & resolve

Items auto-assign to the portfolio holder. Reply to members, add internal notes, and record the resolution.



Smart uploads

Upload a results or fixtures PDF and it's read automatically — leaderboards and calendar dates appear on the site.



News & notices

Post newsletters, course updates and notices; newsletter PDFs are summarised for members automatically.

GETTING STARTED

Up and running in two minutes

1

Register

Visit the member area and create an account with your name, email and contact number — choose a password, or use a one-click email link.

2

Explore your dashboard

Course conditions, what's coming up and the latest from the committee, all on your personal dashboard.

3

Get involved

Enter a competition, check the calendar, or send the committee a compliment, suggestion or complaint — and watch it get actioned.

VISITORS WELCOME · MEMBERS AT THE HEART OF EVERYTHING